

Laura Chappell
Founder, Chappell University
Sr. Protocol Analyst, Protocol Analysis Institute, Inc.
Creator, WCNA Certification Program

Ms. Chappell researches, documents, and presents information on network protocols, analysis, Wireshark, network forensics, and interplanetary communications. Ms. Chappell is the creator of the WCNA Certification program (formerly referred to as the Wireshark Certified Network Analyst Certification program). Ms. Chappell also founded the original Wireshark University, Wireshark University Instructor Program, and Wireshark University Training Partner Program.

Ms. Chappell is often called in to analyze more complex network problems that require visibility into the communications system. Her clients include the U.S. Navy, IBM Corporation, Apple, Cisco Systems, Disney, U.S. Court of Appeals, United Bank of Switzerland, Australian High Tech Crime Centre, Capital One Financial Services, U.S. Armory, Hong Kong Police Department, Symantec Corporation, McAfee Corporation, Microsoft, Bank of San Francisco, Beth Israel Medical Center (Harvard), U.S. Joint Warfare Analysis Center, and Pharmerica Corporation.

Ms. Chappell mixes onsite analysis services with live analysis training to develop self-sufficient IT teams within her client organizations.

As a member of the High Technology Crime Investigation Association (HTCIA) and the FBI's Infragard, Ms. Chappell has trained local, regional, national, and international law enforcement officers, as well as corporate security professionals on the methods and tools used to attack and defend networks. Ms. Chappell is also a voting member of Institute for Electrical and Electronics Engineers (IEEE) (member since 1990).

Ms. Chappell's enthusiasm for her topics, sense of humor and preference for working "live" during sessions has consistently ranked her as a top presenter at numerous industry conferences including Microsoft TechEd North America, Microsoft TechEd Europe, HP Technical Forum, Cisco Live, HTCIA International Conference, SharkFest, and InterOp.

Ms. Chappell can be reached via email at *laura@chappellu.com*.